



CITY OF HOUSTON
Houston Health Department
Bureau of Pollution Control and Prevention (BPCP)
Apartment Compliance Program
7411 Park Place Blvd, Houston Texas 77087
Tel: 832-393-5750 – Fax: 832-393-5660 – E-mail: houstonhealthdeptiaq@houston.tx.gov



Initial Inspection Report

311 Case #: 2400061403

Date/Time Received: 2/14/2024 7:59 PM

Date/Time Investigated: 2/21/2024 11:05 AM

Apartment Name: Stonegate Apartments

Address of Violation: 7203 Bellerive Drive, #356

Name of Complainant: Toni Butler

Introduction:

The resident contacted the City of Houston 311 service for assistance.

Investigation:

I, Environmental Investigator III, Angelique Hodge responded to a citizen's concerns on February 21st, 2024 at 11:05am. Met and spoke with assistant property manager, J. Torres who confirmed that complainant is a current leasee. Accompanied to unit by maintenance, Jaime. Gained access into unit by maintenance. No occupants present at time of inspection. Conducted visual walk-through inspection of unit and captured pictures. Door hanger was left on dining room counter top. Findings below.

Findings:

1. Observed roach activity in unit.

Notice or recommendations to management:

1. Have a licensed pest control company inspect and treat dwelling with roaches. Respond with proper documentation.

Recommendations to occupants:

1. If no resolution within 7 days of this inspection, call 311 service line.

Conclusion:

1. Email directives sent to assistant property manager.

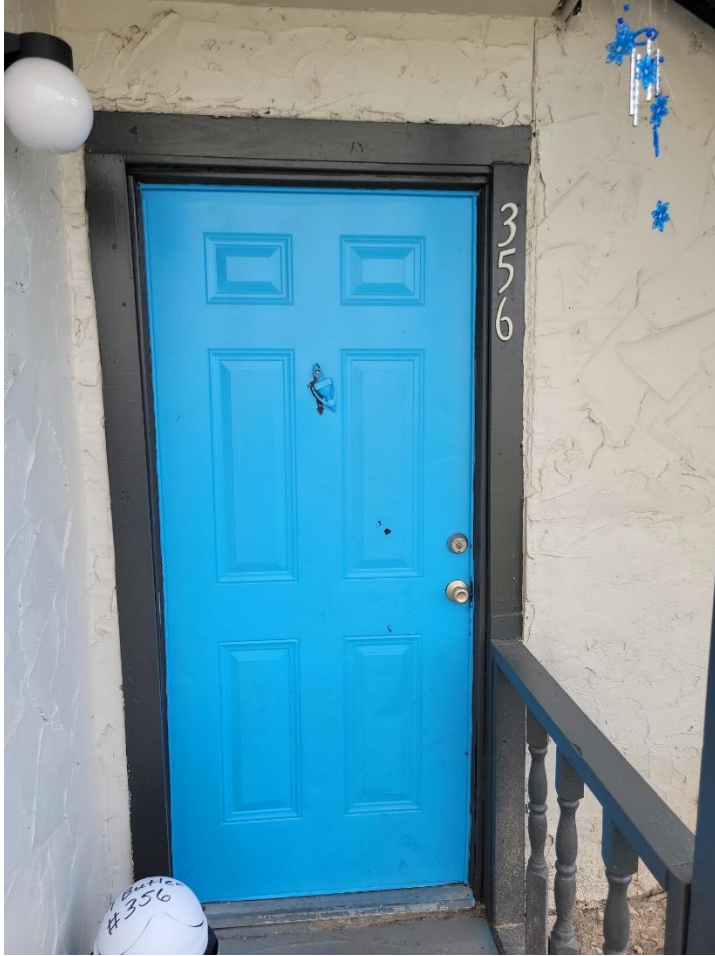
Case disposition:

1. Open pending supporting documentation.

Written by inspector: Angelique Hodge

Date: 2/21/2024

Pictures:















INSPECTION STATUS

Case #: 240061403 ☒ Initial Inspection ☐ Reinspection

I, A. Hodge conducted a site inspection on:
02/21/24 at 11:30 (AM) PM. The address is:
7203 Bellerive Drive, Apt # 356
Houston, TX 77036

Access to the unit granted by:

- ☐ Occupant,
☒ Manager, leasing agent K Diaz
☐ Occupant did not allow entry for inspection,

Management's representative present during inspection:

- ☐ Manager,
☒ Maintenance or other agent, Jane
☐ No

For Occupants:

- ☒ Sorry we missed you. The inspection or reinspection completed.
☐ Sorry we missed you. No keys to the unit per manager. No inspection or reinspection done. Please call or e-mail us.
☐ No adult over 18 in the unit. No inspection or reinspection done. Please call or e-mail us when an adult will be present.
☐ Animals in the unit. Please secure your pets, e-mail or call us with a date and time for inspection.

To obtain a copy of the case file, please submit an open records request: <https://www.houstontx.gov/pia.html#healthenviro>

For Renter's Rights:
<https://www.texasattorneygeneral.gov/consumer-protection/home-real-estate-and-travel/renters-rights> or
<https://texaslawhelp.org/house-apartment>

For legal questions or eviction assistance, please call LegalLine (713) 759-1133, <https://hba.org/index.cfm?pg=LegalLine> or call Lone Star Legal Aid at (800) 733-8394, 8 a.m. - 5 p.m., <https://lonestarlegal.blog/>

TO SUBMIT A COMPLAINT, PLEASE CALL 311 or 713.837.0311 or visit: WWW.HOUSTON311.ORG

